



EQUAL OPPORTUNITIES POLICY

**We will provide this policy on request at no cost, in large print, in Braille,
on tape or in another non written format.**

Equal Opportunities Policy

POLICY STATEMENT AND APPLICABILITY

Glasgow Housing Association is committed to promoting equality of opportunity for all current and potential employees. We aim to create a working environment in which all individuals are able to make best use of their skills, free from discrimination, victimisation or harassment, and in which all decisions are based on merit.

It is Glasgow Housing Association's policy not to discriminate against employees on the basis of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, religion or belief, sex or sexual orientation ("protected characteristics").

The principles of non-discrimination and equality of opportunity also apply to the way in which employees treat visitors, clients, customers, suppliers, existing and former staff members.

All employees have a duty to act in accordance with this policy and treat colleagues with dignity at all times, and not to discriminate against, victimise or harass other employees regardless of their status.

This policy applies to all aspects of our relationship with employees and to relations between employees at all levels. This includes job advertisements, recruitment and selection, training and development, opportunities for promotion, secondment opportunities, conditions of service, pay and benefits, conduct at work, disciplinary and grievance procedures, and termination of secondment and/or employment. We will take appropriate steps to accommodate the requirements of different religions, cultures, and domestic responsibilities.

This policy applies to all employees to Glasgow Housing Association, agency workers and self-employed contractors. This policy does not form part of any employee's contract of employment and may be amended at any time in consultation with our recognised Trade Unions.

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SECTION A - GLASGOW HOUSING ASSOCIATION GENERAL RESPONSIBILITIES

To ensure compliance with this policy and to monitor its effectiveness, Glasgow Housing Association will:-

- comply with relevant legislation including the Human Rights Act 1998 and applicable statutory codes of practice and codes of guidance on equal opportunities, in particular the Commission for Racial Equality's Statutory Code of Practice on Racial Equality in Housing in Scotland;
- Ensure that this policy is made available to every employee and clearly communicated through training and induction courses.
- provide training and guidance for supervisory employees and other relevant decision makers to ensure that they understand their responsibilities under this policy and require that committee members and senior members of staff attend training and national consultative events to ensure that they are kept up-to-date with priorities in the field of equal opportunities;
- liaise and consult, where appropriate, with relevant organisations in the field of equal opportunities;
- have recruitment and staff development strategies which include positive action measures and targets to tackle discrimination;
- ensure that the principles of this policy underpin all policies and procedures that concern employees;
- establish a process for monitoring compliance with this policy, reporting on the outcomes and, where necessary, reviewing other policies;
- Collect feedback each year on the findings of the annual report on equal opportunities.

SECTION B - FORMS OF DISCRIMINATION

Discrimination by or against any employee is generally prohibited unless there is a specific legal exemption. Discrimination may be direct or indirect and it may occur intentionally or unintentionally.

Direct discrimination occurs where someone is treated less favourably because of one or more of the protected characteristics set out above. For example, rejecting an applicant on the grounds of their race because they would not "fit in" would be direct discrimination.

Indirect discrimination occurs where someone is disadvantaged by an unjustified provision, criterion or practice that also puts other people with the same protected characteristic at a particular disadvantage. For example, a requirement to work full time puts women at a particular disadvantage because they generally have greater

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childcare commitments than men. Such a requirement will need to be objectively justified.

Harassment related to any of the protected characteristics is prohibited. Harassment is unwanted conduct that has the purpose or effect of violating someone's dignity, or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. Harassment is dealt with further in our Dignity at Work Policy.

Victimisation is also prohibited. This is less favourable treatment of someone who has complained or given information about discrimination or harassment, or supported someone else's complaint.

SECTION C - RECRUITMENT AND SELECTION

We aim to ensure that no potential employee suffers discrimination because of any of the protected characteristics above. Please refer to our Recruitment and Selection Policy and our Code of Practice on the Employment of Disabled People for further details. Our recruitment and selection procedures are reviewed regularly to ensure that individuals are treated on the basis of their relevant merits and abilities.

SECTION D - STAFF TRAINING AND PROMOTION AND CONDITIONS OF SERVICE

Employees training needs will be identified through regular appraisals. All Employees will be given appropriate access to training to enable them to progress within Glasgow Housing Association and all promotion decisions will be made on the basis of merit.

Our conditions of service, benefits and facilities are reviewed regularly to ensure that they are available to all employees who should have access to them and that there are no unlawful obstacles to accessing them.

SECTION E - TERMINATION OF EMPLOYMENT

We will ensure that redundancy criteria and procedures are fair and objective and are not directly or indirectly discriminatory.

We will also ensure that disciplinary procedures and penalties are applied without discrimination, whether they result in disciplinary warnings, dismissal or other disciplinary action.

SECTION F - DISABILITY DISCRIMINATION

If you are disabled or become disabled, we encourage you to tell us about your condition so that we can support you as appropriate. If you experience difficulties during your employment because of your disability, you may wish to contact your line manager to discuss any reasonable adjustments that would help overcome or minimise the difficulty. Your line manager or Employee Relations may wish to

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consult with you and your medical adviser(s) about possible adjustments. As detailed in our Code of Practice on the Employment of Disabled People, we will consider the matter carefully and try to accommodate your needs within reason. If we consider a particular adjustment would not be reasonable we will explain our reasons and try to find an alternative solution where possible.

We will monitor the physical features of our premises to consider whether we place disabled employees, job applicants or service users at a substantial disadvantage compared to other employees. Where reasonable, we will take steps to improve access for disabled employees and service users.

SECTION G - FIXED-TERM EMPLOYEES

Glasgow Housing Association will monitor its use of fixed-term employees, and their conditions of service, to ensure that they are being offered appropriate access to benefits, training, and promotion opportunities. We will, where relevant, monitor their progress to ensure that they are accessing vacancies.

SECTION H - PART-TIME WORK

We will monitor the conditions of service of part-time employees and their progression to ensure that they are being offered appropriate access to benefits and training and promotion opportunities. We will ensure that requests to alter working hours are dealt with appropriately under Glasgow Housing Association' Policy on Hours of Work, Overtime, Related Allowances and Flexible Working Hours (incorporating job sharing and part-time working policies).

SECTION I - EQUAL OPPORTUNITIES MONITORING

We will review the effectiveness of this policy to ensure it is achieving its objectives. As part of this process we will monitor the composition of our workforce by:-

- maintaining records to inform evaluation and review of recruitment processes for at least twelve months after an appointment has been made;
- recording the composition of selection panels;
- requesting that all applicants for recruitment opportunities complete an equal opportunities monitoring form;
- analysing Glasgow Housing Association by ethnic origin, sex, age, disability, etc, identifying any underrepresented groups and taking appropriate action;
- carrying out detailed analysis of all recruitment, promotion, transfer and training (including a summary of the post specification, the number of applications issued, the number returned, detailed breakdown of those short-listed and/or interviewed, and successful applicants).

However, there are certain areas where we believe that to ask for individual details would be inappropriate and intrusive and, as such, it is our policy not to ask them.

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These include questions relating to sexual orientation, religion and political beliefs. Therefore, we will not set targets or monitor performance in these areas. Glasgow Housing Association' approach in these areas will be reactive; discrimination will not be tolerated and action will be taken to ensure that discrimination on the basis of sexual orientation, HIV Status and religion and political beliefs is not tolerated.

SECTION J - CONFIDENTIALITY

All information given in relation to this policy will be treated as strictly confidential and will not be discussed with external parties without their permission. Glasgow Housing Association will comply with the requirements of the Data Protection Act 2018 and General Data Protection Regulations 2018 in this regard.

SECTION K - BREACHES OF THIS POLICY

Any individual who believes that they have been discriminated against is encouraged to raise the matter through Glasgow Housing Association's Grievance Policy or, in relation to recruitment and selection matters, through the complaints procedure detailed on our Recruitment and Selection Policy.

Allegations regarding potential breaches of this policy will be treated in confidence and investigated in accordance with the relevant procedure. Employees who make such allegations in good faith will not be victimised or treated less favourably as a result.

If it is believed that any allegations made under this policy are unwarranted and/or made by an individual which they know is untrue (e.g. spite, malicious intent or personal gain), or that any employee involved has deliberately provided false information the employee(s) in question may be liable to disciplinary action (up to and including dismissal by the employing organisation)

Any employee who is found to have committed an act of discrimination or harassment will be subject to disciplinary action. Such behaviour may constitute gross misconduct and, as such, may result in summary dismissal. We take a strict approach to serious breaches of this policy.

We will ensure appropriate action is taken if any employee makes an allegation against a resident of Wheatley Group's property according to the Tenancy Agreement and Neighbour Relation Policy.
