

## Your information

Feel free to get in touch whenever you like with any questions or doubts about your home or the services we provide. There's loads of info here that'll help you – if you can't find what you're looking for you know the number and it's free: 0800 479 7979.



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**In this section:**

- Contacting GHA
- Local Housing Organisation (LHO) offices
- Useful phone numbers and websites

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## Contacting GHA

The normal opening times for our Local Housing Organisation (LHO) offices are 8.30am to 4.30pm, Monday to Friday. All our LHO offices are closed for staff training from 1pm onwards on the third Wednesday of every month.

Our city centre office at Granite House, 177 Trongate, is open 9am to 5pm Monday to Friday.

For all enquiries, payments and repairs contact our Customer Service Centre on **Freephone 0800 479 7979**.

You can contact all of our Local Housing Organisation (LHO) offices through the Customer Service Centre. The centre is open 24 hours a day, seven days a week.

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## Local Housing Organisation (LHO) offices

### A

#### **Argyle LHO**

5 Royal Crescent,  
Glasgow G3 7SL  
Tel: 0141 274 8570

### B

#### **Balmore LHO**

30 Mansion Street,  
Glasgow G22 5SZ  
Tel: 0141 274 8520

#### **Blairtummock HA LHO**

45 Boyndie Street,  
Easterhouse,  
Glasgow G34 9JL  
Tel: 0141 773 0202

### C

#### **Cairnbrook LHO**

1240 Westerhouse Road,  
Easterhouse,  
Glasgow G34 9JW  
Tel: 0141 274 7090

#### **Cardonald Triangle LHO**

Flat 0/3, 36 Swinton Place,  
Cardonald,  
Glasgow G52 2EZ  
Tel: 0141 274 7787

#### **Castlemilk Tenants Housing Association**

15 Dougrie Road, Castlemilk,  
Glasgow G45 9NG  
Tel: 0141 274 7450

#### **Cathcart HA LHO**

350 Holmlea Road,  
Glasgow G44 4BX  
Tel: 0141 633 2779

#### **Cernach HA LHO**

Unit 20/21, Ladyloan Place,  
Drumchapel G15 8LB  
Tel: 0141 274 6835

#### **Clydeside Tenant Partnership**

841 Crow Road,  
Glasgow G13 1YT  
Tel: 0141 274 8440

#### **Clydeview Housing Partnership**

1 Dava Street,  
Glasgow G51 2BS  
Tel: 0141 274 8720

#### **Compass LHO**

40 Charles Street,  
Glasgow G21 2PB  
Tel: 0141 274 8670

### E

#### **East End Community Homes**

Forge Shopping Centre,  
Unit 60, 1221 Gallowgate,  
Glasgow G31 4EB  
Tel: 0141 274 7700

### F

#### **For All Cranhill Tenants Ltd (FACT)**

6 Crowlin Crescent, Cranhill,  
Glasgow G33 3PH  
Tel: 0141 274 7065

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## G

### **Gardeen LHO**

32 Garlieston Road, Barlanark,  
Glasgow G33 4UD  
Tel: 0141 771 9590

### **Garscadden Spiers Housing Organisation**

2 Kinellar Drive,  
Glasgow G14 0EY  
Tel: 0141 274 5830

### **Glasgow West HA Hyndland LHO**

5 Royal Crescent,  
Glasgow G3 7SL  
Tel: 0141 331 6650

### **Glen Oaks (Darnley) LHO**

120 Glen Moriston Road, Darnley,  
Glasgow G53 7HT  
Tel: 0141 638 2990

### **Glen Oaks (Pollok)**

31 -33 Ladymuir Crescent, Pollok,  
Glasgow G53 5UE  
Tel: 0141 883 8574

### **Govanhill HA LHO**

Samaritan House  
79 Coplaw Street, Govanhill,  
Glasgow G42 7JG  
Tel: 0141 274 6800

### **Great Western Tenant Partnership**

Building 3, 46 Munro Place,  
Glasgow G13 2UP  
Tel: 0141 274 8600

## H

### **Halfway LHO**

539 Mossspark Boulevard,  
Glasgow G52 1SB  
Tel: 0141 274 7436

### **Holmbyre LHO**

c/o Thenew Housing Association  
Ltd, 49 Braeloch Drive,  
Glasgow G45 9QJ  
Tel: 0141 634 7000

## K

### **Kennishead Avenue Local Management (KALM)**

House 11, 70 Kennishead Avenue,  
Glasgow G46 8RP  
Tel: 0141 274 7770

### **Keystone Tenant Managed Homes Ltd**

City Park, 368 Alexandra Parade,  
Glasgow G31 3AU  
Tel: 0141 274 7010

### **Knightswood Housing Services Group**

20 Dykebar Avenue, Knightswood,  
Glasgow G13 3HF  
Tel: 0141 274 8400

## L

### **Lambhill HA LHO**

118 Knapdale Street,  
Lambhill,  
Glasgow G22 6PD  
Tel: 0141 336 5219

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## Local Housing Organisation (LHO) offices

### Levernwood LHO

250 Peat Road,  
Glasgow G53 6SA  
Tel: 0141 881 9550

## M

### Maryhill HA LHO

1 Gairbraid Avenue, Maryhill,  
Glasgow G20 8YA  
Tel: 0141 274 8770

### Merrylee LHO

53 Ashmore Road,  
Glasgow G43 2LS  
Tel: 0141 633 0784

### Milnbank HA LHO

City Park, 368 Alexandra Parade,  
Glasgow G31 3AU  
Tel: 0141 274 7050

### Milton Community Homes

450 Ashgill Road, Milton,  
Glasgow G22 6HJ  
Tel: 0141 274 6900

### Moriehall LHO

Glenburn Centre  
6 Glenburnie Place, Easthall,  
Glasgow G34 9AN  
Tel: 0141 781 2277

### Mosspark Housing Association

539 Mosspark Boulevard,  
Glasgow G52 1SB  
Tel: 0141 274 7570

## N

### New Gorbals LHO

187 Old Rutherglen Road,  
Glasgow G5 0RE  
Tel: 0141 274 7525

### New Shaws Housing Organisation Ltd

24/34 Shawbridge Arcade,  
Glasgow G43 1RT  
Tel: 0141 274 7400

### North Glasgow LHO

10 Vulcan Street, Springburn,  
Glasgow G21 4BP  
Tel: 0141 274 6845

## O

### Orchard Grove Housing Association Ltd

402 Cathcart Road,  
Glasgow G42 7BZ  
Tel: 0141 274 7500

## P

### Parkview LHO

590 Nitshill Road,  
Glasgow G53 7SS  
Tel: 0141 274 7660

### Pineview Housing Co-op

5 Rozelle Avenue, Drumchapel,  
Glasgow G15 7QR  
Tel: 0141 944 3891

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**Pollok Tenants' Choice Ltd**

27 Brockburn Road,  
Glasgow G53 5BQ  
Tel: 0141 274 7630

**Pollokshields LHO**

435 Shields Road, Pollokshields,  
Glasgow G41 1NP  
Tel: 0141 274 5800

**Provanhall HA LHO**

34 Conisborough Road,  
Glasgow G34 9QG  
Tel: 0141 771 4941

**Q****Queens Cross HA LHO  
(Dundasvale)**

45 Firhill Road, Maryhill,  
Glasgow G20 7BE  
Tel: 0141 945 3003

**Queens Cross HA LHO  
(Hamiltonhill)**

The Courtyard,  
2 Westercommon Drive,  
Glasgow G22 5PG  
Tel: 0141 336 3444

**Queens Cross HA LHO  
(South Maryhill)**

45 Firhill Road, Maryhill,  
Glasgow G20 7BE  
Tel: 0141 945 3003

**R****Red Road Balornock LHO**

c/o 350 Darnick Street,  
Glasgow G21 4BA  
Tel: 0141 274 7730

**Rogerfield LHO**

45 Boyndie Street,  
Glasgow G34 9JL  
Tel: 0141 773 0202

**Royston Corridor Homes**

Unit M18, 143 Charles Street,  
Glasgow G21 2QA  
Tel: 0141 274 8645

**S****South West Housing Association**

59 Kelhead Path,  
Glasgow G52 2QD  
Tel: 0141 274 7600

**Stepforward LHO**

c/o Calvay HA, 55 Calvay Road,  
Glasgow G33 4RQ  
Tel: 0141 771 7722

**Summerston Acre LHO**

1 Gairbraid Avenue, Maryhill,  
Glasgow G20 8YA  
Tel: 0141 274 8810

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## Local Housing Organisation (LHO) offices

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#### **Tenant Controlled Housing**

c/o 89 Main Street, Baillieston,  
Glasgow G69 6AB  
Tel: 0141 274 6930

#### **Tenant Managed Homes**

##### **Drumchapel**

Garscadden House,  
3 Dalsetter Crescent,  
Glasgow G15 8SX  
Tel: 0141 274 8480

##### **Tollcross LHO**

213 Braidfauld Street, Tollcross,  
Glasgow G32 8PS  
Tel: 0141 274 6975

##### **Tower Homes LHO**

381 Gartloch Road, Easterhouse,  
Glasgow G33 3TQ  
Tel: 0141 274 6870

### U

#### **Unity Homes HA Ltd**

217 Wallacewell Road,  
Glasgow G21 3PR  
Tel: 0141 274 7120

### W

#### **Wellhouse Tenants Direct**

The Hub, 49 Wellhouse Crescent,  
Easterhouse,  
Glasgow G33 4LA  
Tel: 0141 781 2141

#### **Whiteinch & Scotstoun LHO**

1048 Dumbarton Road,  
Glasgow G14 9UL  
Tel: 0141 959 2552

### Y

#### **Yorkhill LHO**

16-18 Overnewton Street,  
Glasgow G3 8RZ  
Tel: 0141 334 8912

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## Useful phone numbers and websites

### **Jobcentre Plus**

0845 6060 234

### **Winter fuel payments**

(for people over the age of 60)

08459 15 15 15

### **TV Licensing**

0870 8501 202

### **Free TV Licences**

(for people over the age of 75)

0845 603 6999

### **Gas emergencies**

0800 111 999

### **Hamish Allen Centre**

0141 287 1800

### **Help the Aged**

0808 800 6565

### **Age Concern Information Line**

0800 00 99 66

### **Alzheimer's Scotland**

0131 243 1453

### **Citizens Advice Scotland**

0131 550 1000

### **Child Support Agency (CSA)**

08457 133 133

### **Disability and Carers service**

0800 88 22 00

### **Glasgow's Advice and**

**Information Network**

0808 801 1011

### **Glasgow Women's Aid**

0141 553 2022

### **Police non emergency number**

101

### **Police emergency number**

999

### **Crimestoppers**

(Strathclyde Police)

0800 555 111

### **Samaritans**

08457 90 90 90

### **Scottish Refugee Council**

0800 085 6087

### **Shelter**

0808 800 4444

### **Victim Support**

0141 553 2415

### **Working Tax Credits**

0845 300 3909

### **NHS 24**

08454 24 24 24

### **Glasgow Royal Infirmary**

0141 211 4000

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## Useful phone numbers and websites

### **Western Infirmary**

0141 211 2000

### **Glasgow Housing Association**

[www.gha.org.uk](http://www.gha.org.uk)

### **Southern General Hospital**

0141 201 1100

### **Glasgow City Council**

[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

### **Glasgow City Council**

#### **Social Work Services**

0141 287 2000

### **Scottish Housing Regulator**

[www.scottishhousingregulator.gov.uk](http://www.scottishhousingregulator.gov.uk)

### **Glasgow City Council**

#### **Benefit Centres**

(Housing Benefit & Council Tax)

- **Anniesland**  
0141 287 1000
- **Castlemilk**  
0141 287 1170
- **Easterhouse**  
0141 287 1270
- **Govan**  
0141 287 1300
- **Maryhill**  
0141 287 1380
- **Parkhead**  
0141 287 1500
- **Shawbridge**  
0141 287 0681
- **Springburn**  
0141 287 0722
- **City Centre**  
0141 287 2000

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**GHA Customer Service Centre**

0800 479 7979

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**Glasgow City Council**

Bulk refuse uplift and needle uplift

0141 287 9700

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**Glasgow City Council**

Roads and lighting faults

0800 37 36 35

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**Glasgow City Council**

Graffiti, fly tipping, illegal dumping,  
dog fouling and fly poster removal

0800 027 7027

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**Glasgow City Council**

Abandoned cars

0141 276 0859

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**Strathclyde Police Headquarters**

0141 532 2000

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## Would you like more information?

Freephone 0800 479 7979

or visit [www.gha.org.uk](http://www.gha.org.uk)

The Glasgow Housing Association Limited is a not-for-profit housing association registered under the Industrial and Provident Societies Act 1965, registered no. 2572R(S). It is also recognised by HM Revenue and Customs as a Scottish charity (SC034054) and is registered with The Scottish Housing Regulator under the Housing (Scotland) Act 2001 as a registered social landlord, no. 317. VAT Registration No. 796709466. Registered office: Granite House, 177 Trongate, Glasgow G1 5HF

