



Miss G Johnstone
Flat 3/1
4 High Street
Baillieston
Glasgow
G1 5HF

These are the contact details of your local housing office. You can contact them with any questions you might have about your rent statement.

29 March 2009

Local Housing Organisation is:

ston HA LHO

5 Black Street
Baillieston
Glasgow
G1 5RT

☎ 0141 274

@ Website: www.gha.org.uk

Your rent reference number is:

21523252152X

SAMPLE

This shows the period this statement covers.

Dear

Your

Rent Statement 23252152X

Statement Date: 05/01/09 to 29/03/09

This is the total of your charges this statement.

Balance on your account before this statement £59.60 **Arrears**

Your rent charges this statement £600.00

Payments you have made this statement £625.00

Balance on your account at 29/03/09 £34.60 **Arrears**

This your rent reference number - a number that is unique to you. You should quote this number when you call the customer service centre or visit your local housing office to ask a question about your rent. You can also use this number to pay rent online.

This is how much you've paid this statement - you can see the itemised payments and charges overleaf.

Note: Any payments you have made will be shown on this statement, but will be shown on this statement.

Please see overleaf for a breakdown of payments and charges.

Rent should be paid in advance and is unlikely to be refunded unless there are special circumstances.

provide, please don't hesitate to get in touch.

The Glasgow Housing Association Limited is a not-for-profit housing association registered under the Industrial and Provident Societies Act 1965, registered No. 2572R(S). It is also recognised by HM Revenue and Customs as a Scottish charity (SC034054) and is registered with The Scottish Housing Regulator under the Housing (Scotland) Act 2001 as a registered social landlord, No. 317. VAT Registration No. 796709466. Registered office: Granite House, 177 Trongate, Glasgow G1 5HF

Breakdown of charges and pay

523252152X

These are
your itemised
charges this
statement.

Your rent charges this statement

5/01/09	Rent charge (4 weeks)	£200.00
2/02/09	Rent charge (4 weeks)	£200.00
2/03/09	Rent charge (4 weeks)	£200.00

Total rent charged this statement

£600.00

SAMPLE

These are
your itemised
payments this
statement.

Your payments this statement

12/01/09	Payment (Paypoint)	£100.00
26/01/09	Payment (Paypoint)	£110.00
9/02/09	Payment (Paypoint)	£110.00
16/02/09	Payment (Paypoint)	£100.00
02/03/09	Payment (Paypoint)	£100.00
16/03/09	Payment (Paypoint)	£105.00

Total payments made this statement

£625.00

Did you know
there are 9
easy ways to
pay your rent?

You can pay weekly, fortnightly or four-weekly

- 1 Online, by visiting www.gha.org.uk
- 2 Direct Debit available for full rent payers
- 3 By setting up a standing order with your bank
- 4 Calling us on freephone 0800 479 7979
- 5 At any shop that displays the PayPoint symbol
- 6 At your local Post Office
- 7 Post a cheque to: GHA, 177 Trongate, Glasgow G1 5HF
- 8 In person at our office in the city centre at Granite House, 177 Trongate, Glasgow G1 5HF
- 9 You may be eligible for help with your rent through Housing Benefit – claim forms are available from your LHO or one of the council's benefit centres